



ARNOLD PALMER INVITATIONAL MOBILE TICKETING GUIDE





STEP-BY-STEP INSTRUCTIONS FOR **MANAGING YOUR TICKETS**

All tickets to the Arnold Palmer Invitational are mobile only. The Arnold Palmer Invitational Mobile Ticketing Guide provides step-by-step instructions on accessing tickets and parking passes, adding tickets to your phone's wallet, and transferring tickets. Follow the guide to ensure a smooth entry into the tournament.

You can access your tickets through two convenient methods.
Please choose your preferred option below for detailed instructions.



**API ACCOUNT
MANAGER WEBSITE**



PGA TOUR APP

If you have any questions or need further assistance, we're here to help.

Contact us at tickets@arnoldpalmerinvitational.com or **(407) 876-2888**.





API ACCOUNT MANAGER

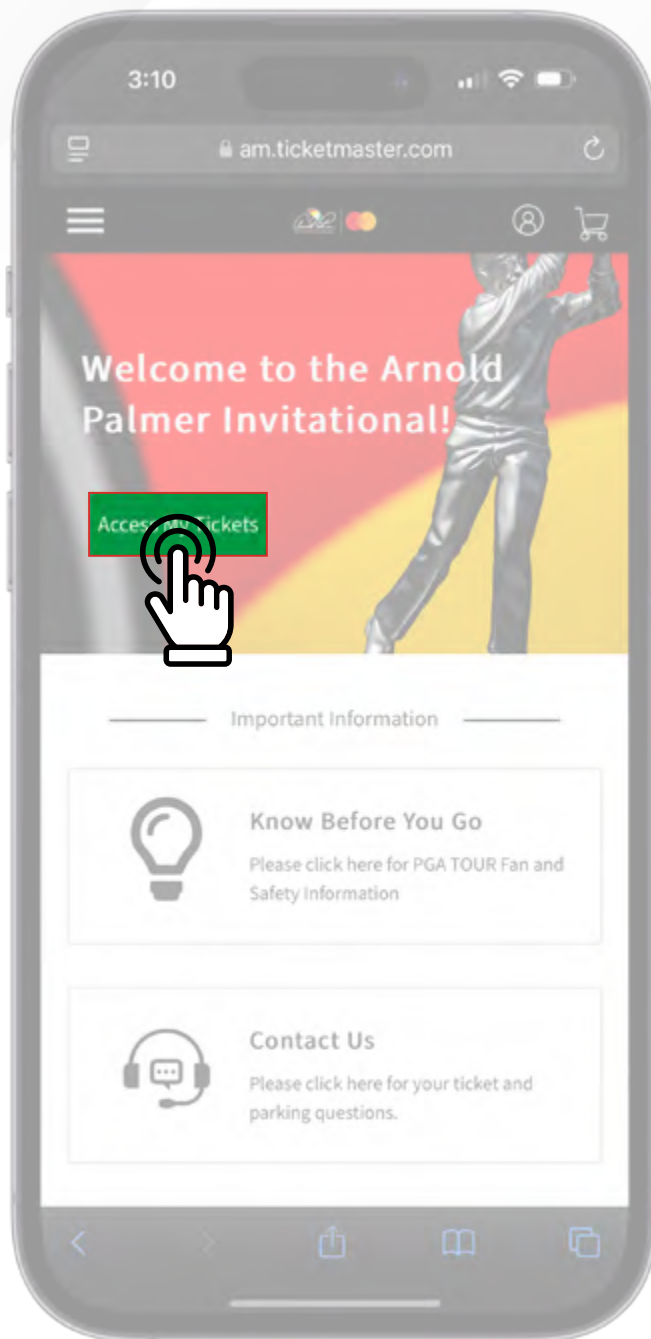
ACCESSING YOUR TICKETS AND PARKING

01/08

ACCESS THE ACCOUNT MANAGER:

Click the button to visit the site, then click "Access My Tickets."

ACCOUNT MANAGER



SIGN IN:

Sign in to your Ticketmaster account or create a Ticketmaster account using the email address associated with your tickets.

3:10

am.ticketmaster.com

Sign In to Arnold Palmer Invitational

Powered by *ticketmaster*

New to Ticketmaster? [Sign Up](#)

Important Account Update

You can now use the same email and password for both your Arnold Palmer Invitational ticket account and your Ticketmaster account.

Arnold Palmer Invitational ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn more](#)

Email

Password

[SHOW](#)

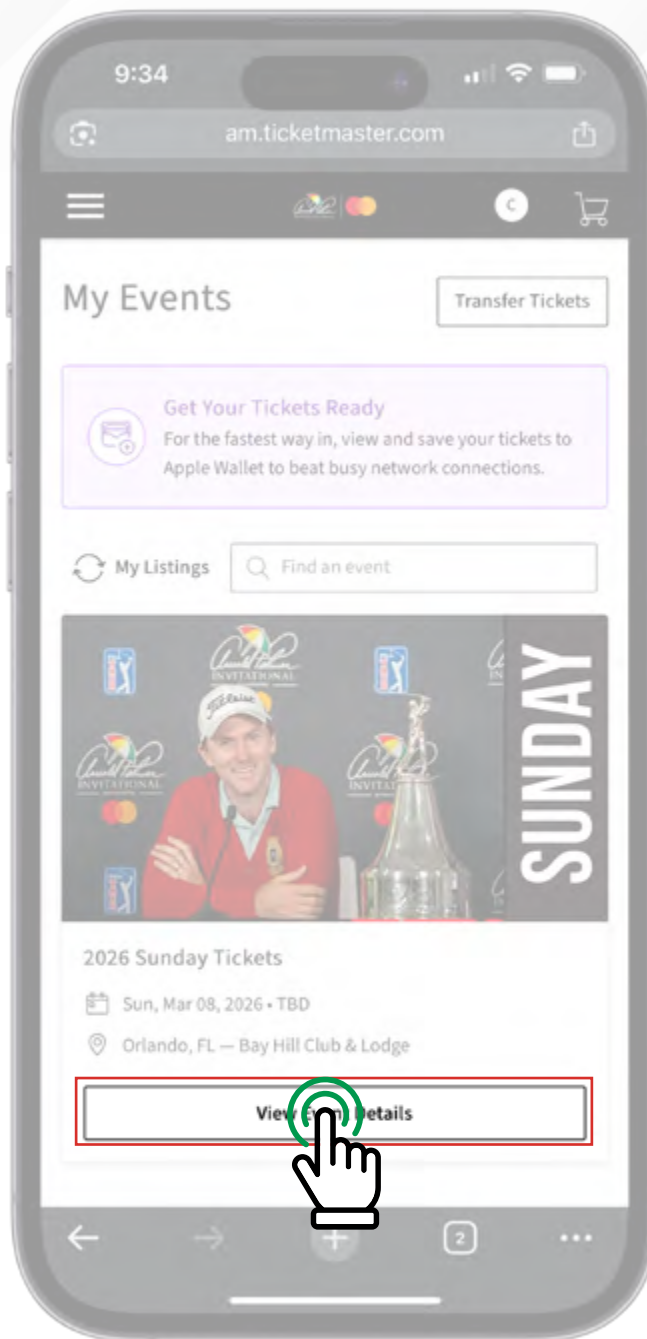
☐ **Remember Me**

[Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

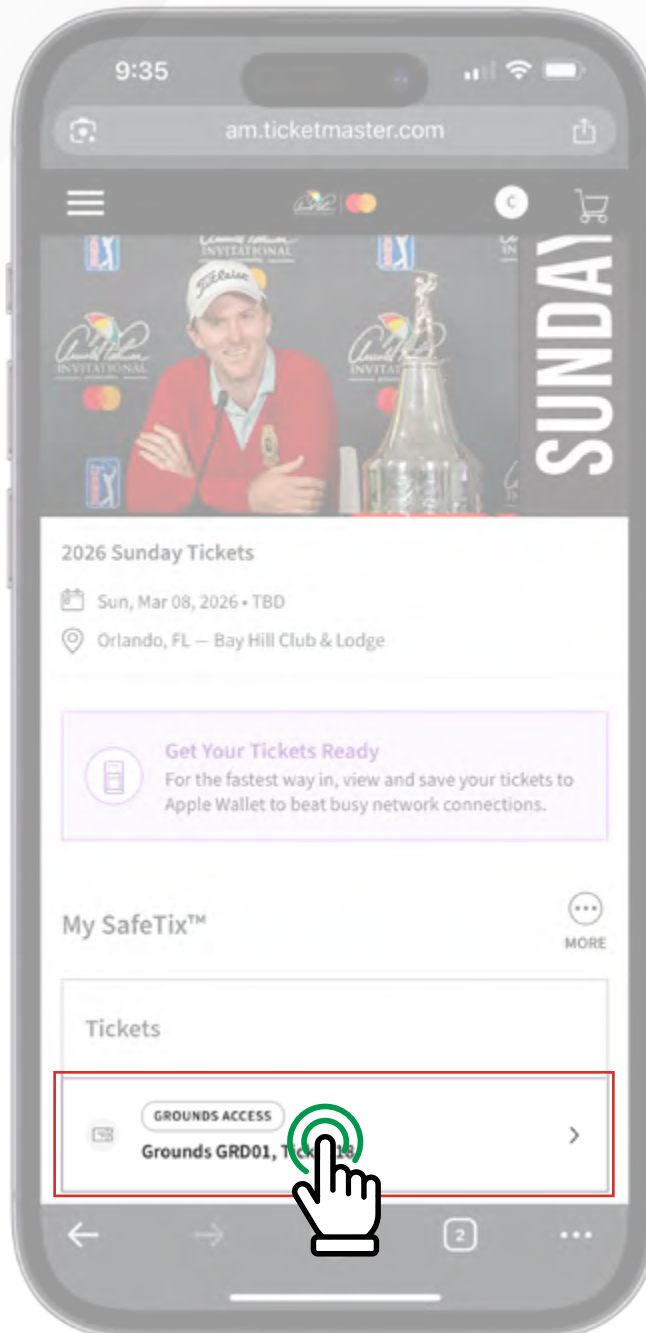
FIND YOUR EVENT:

Navigate to the day you're attending and click "View Event Details".



VIEW YOUR TICKET(S):

Select your ticket(s) to view the SafeTix rotating barcode(s). If you have multiple tickets, swipe side-to-side to see all your barcodes.

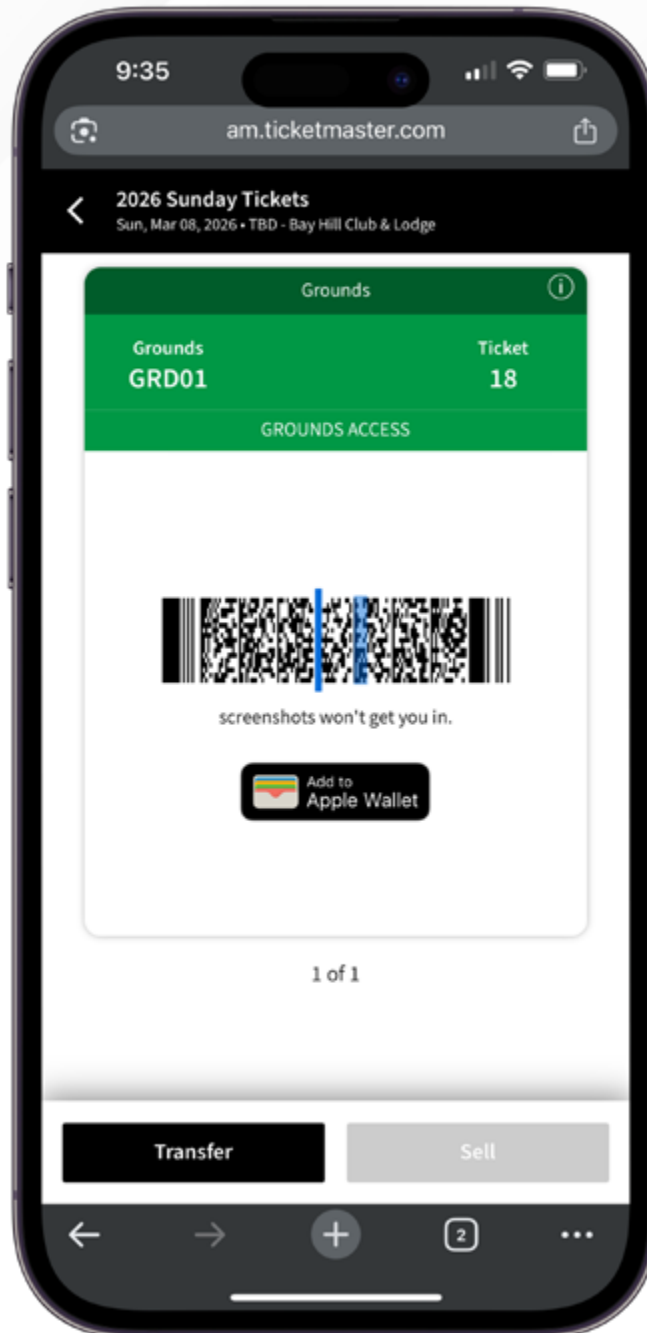


05/08

PRESENT AT ENTRANCE:

Show the rotating barcode(s) on your mobile device for scanning at the event.

Screenshots will not be accepted.





PRO TIP:

For the fastest way in, we recommend adding your tickets to your phone's mobile wallet prior to arriving to the course. It is the easiest way to beat busy network connections. Instructions are as follows:

SAVE TICKETS TO YOUR DEVICE:

From the SafeTix revolving barcode screen, tap “Add to Apple Wallet” (iOS) or “Save to Phone” (Android).



CHOOSE TICKETS TO ADD:

Select all tickets (if applicable) or just one ticket to your wallet. When the ticket(s) are successfully in your wallet, it will look like the following screenshot.



08/08

USE WALLET FOR ENTRY:

Once you arrive, open your ticket(s) in your wallet and tap your phone to a scanner at the tournament entrance.



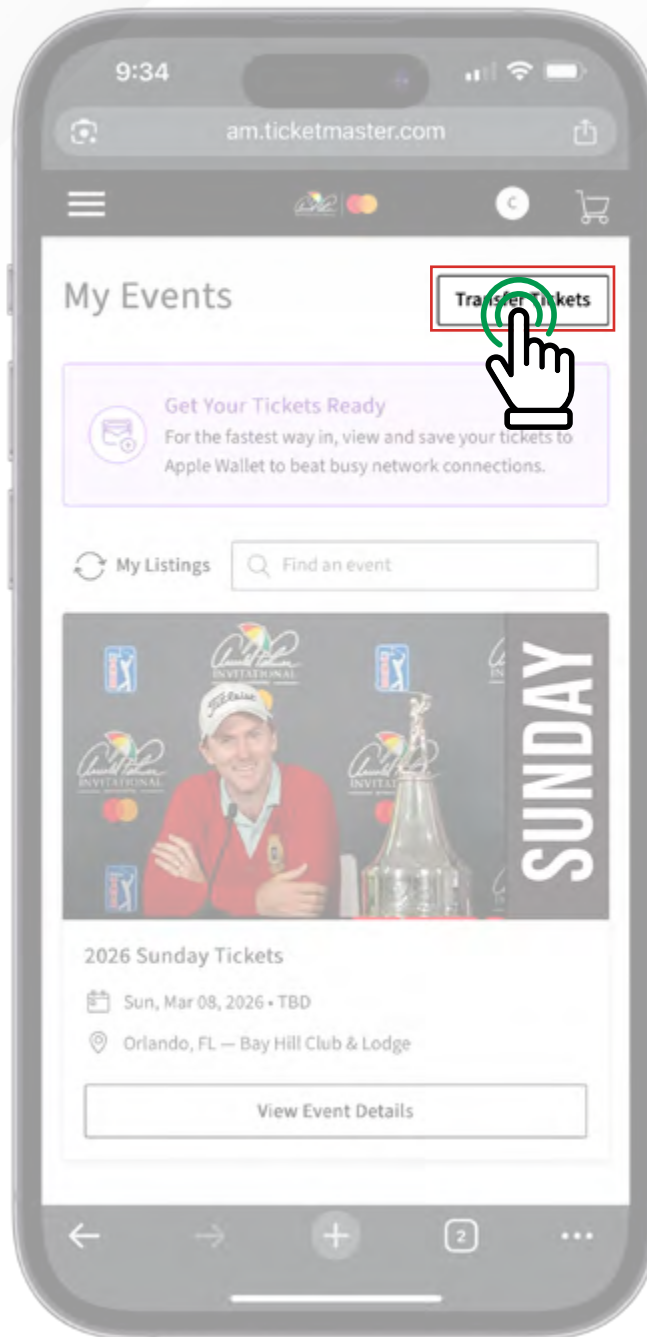


API ACCOUNT MANAGER

TRANSFERRING TICKETS

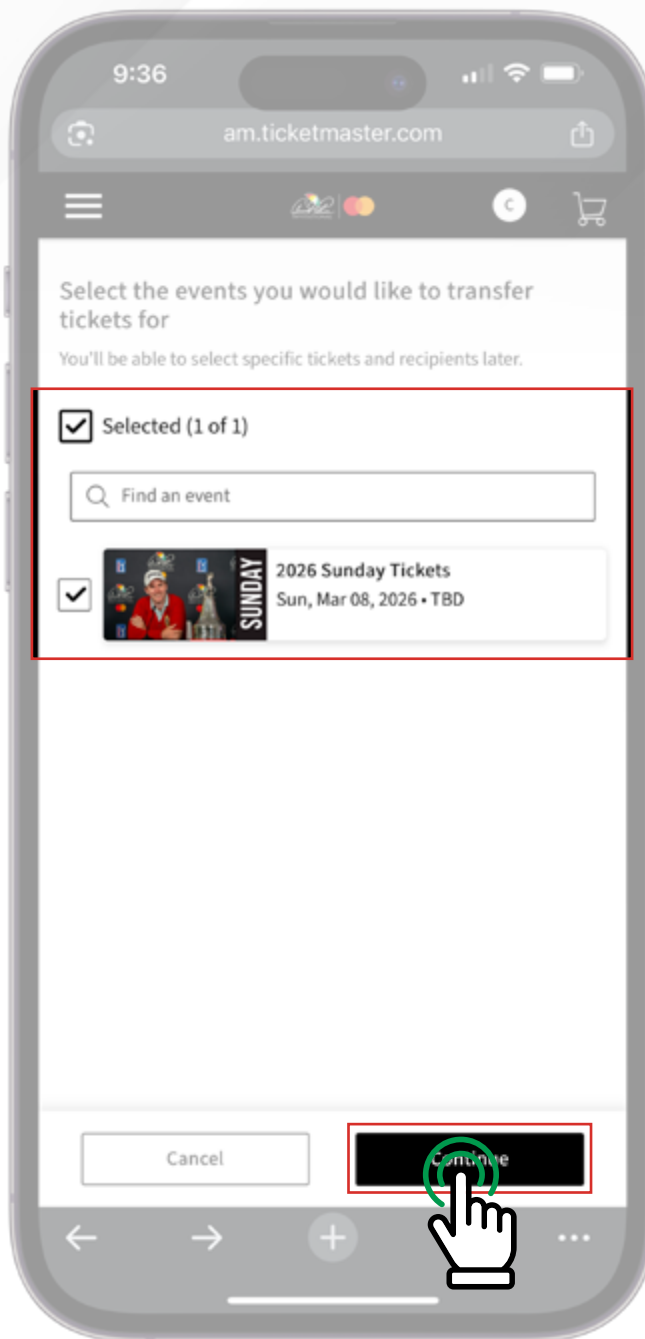
TRANSFERRING TICKETS:

From the My Events page, press the "Transfer Tickets" button in the upper right.



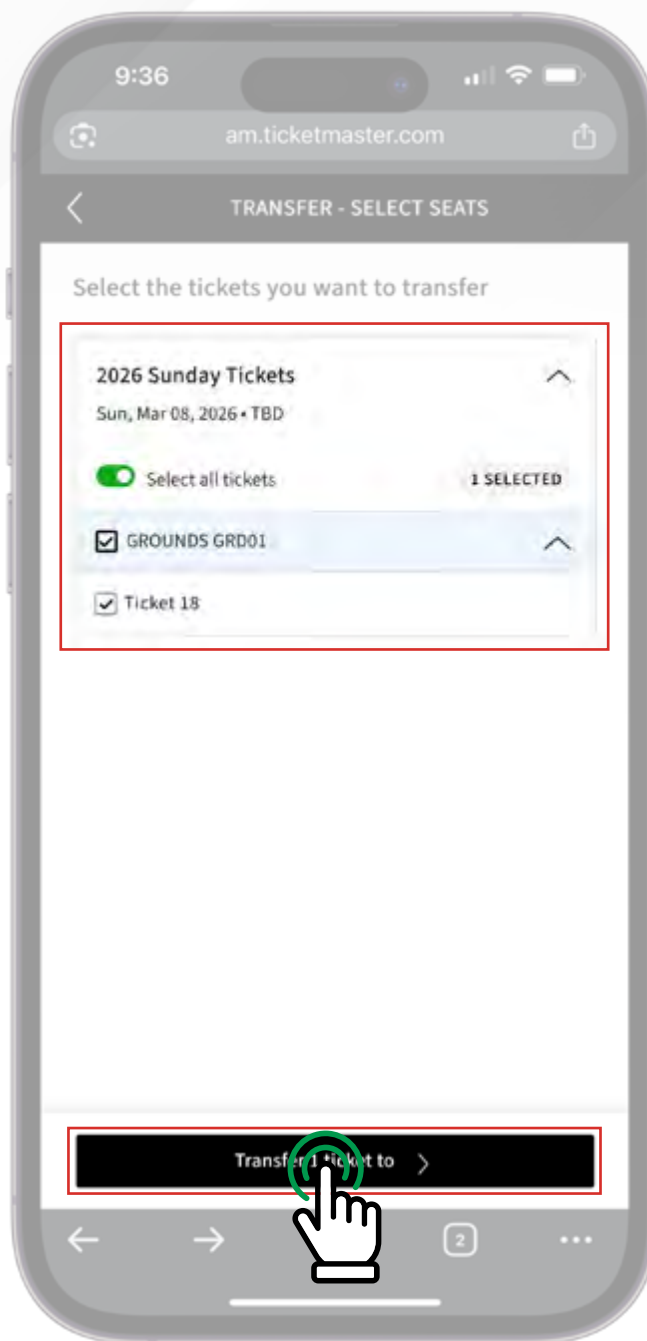
SELECT EVENT DATES:

Choose specific dates or select all for a bulk transfer. Once selected, press the "Continue" button.



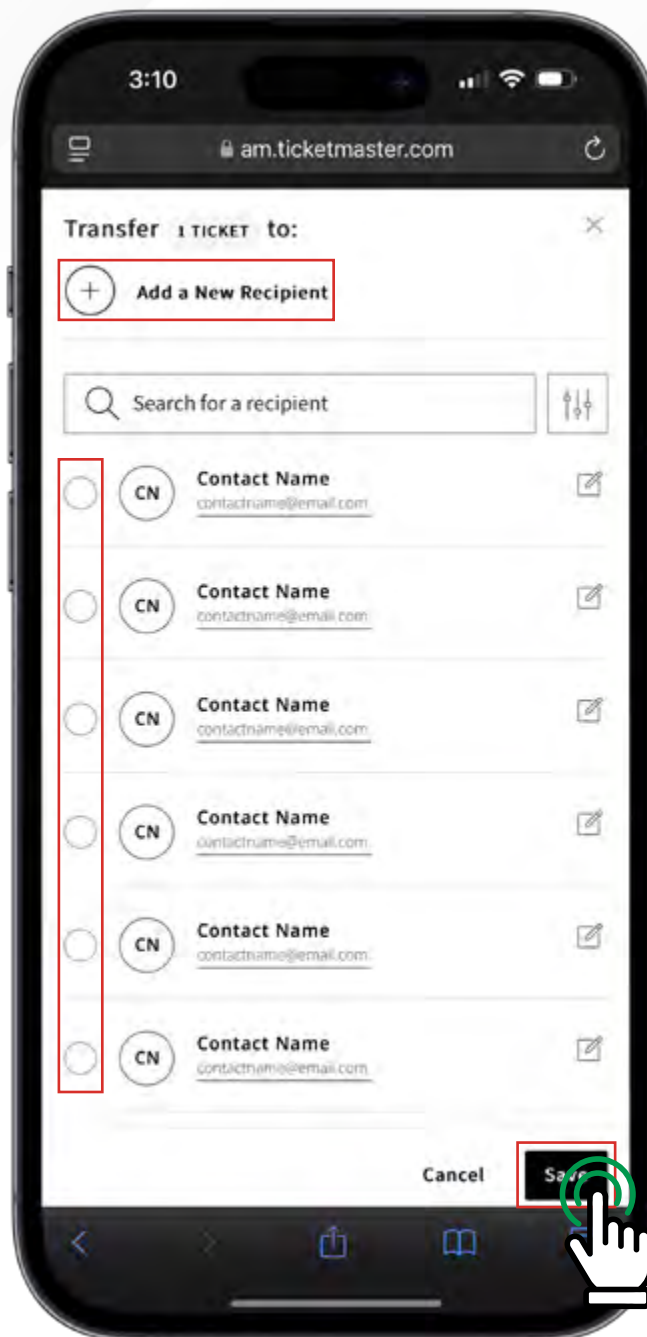
PICK TICKET(S) TO TRANSFER:

Select the ticket(s) you wish to transfer from your selected event date(s).
Then press the "Transfer ticket to" button.



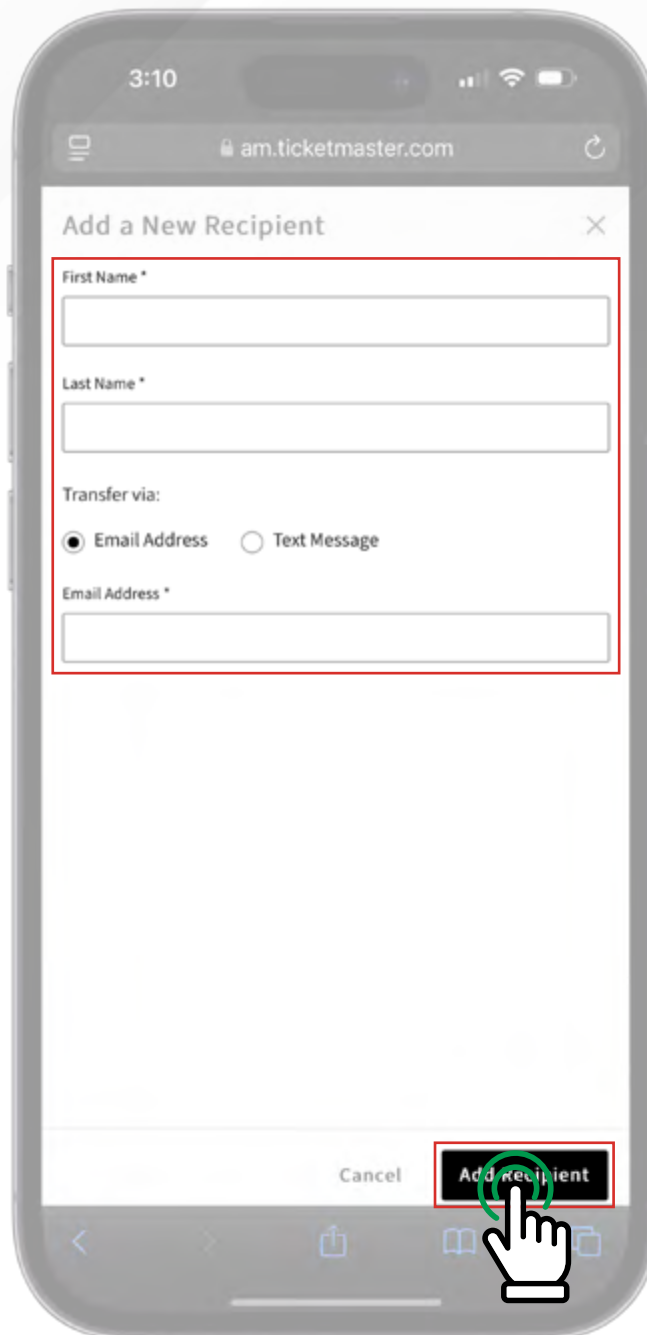
CHOOSE A RECIPIENT:

Either select from your list of available contacts or press "Add a New Recipient".



ADD RECIPIENT DETAILS:

If adding a new recipient, enter their name, then choose to transfer the tickets via email or text. Once all information is entered, press the "Add Recipient" button. Your new contact will be automatically assigned to your ticket(s).



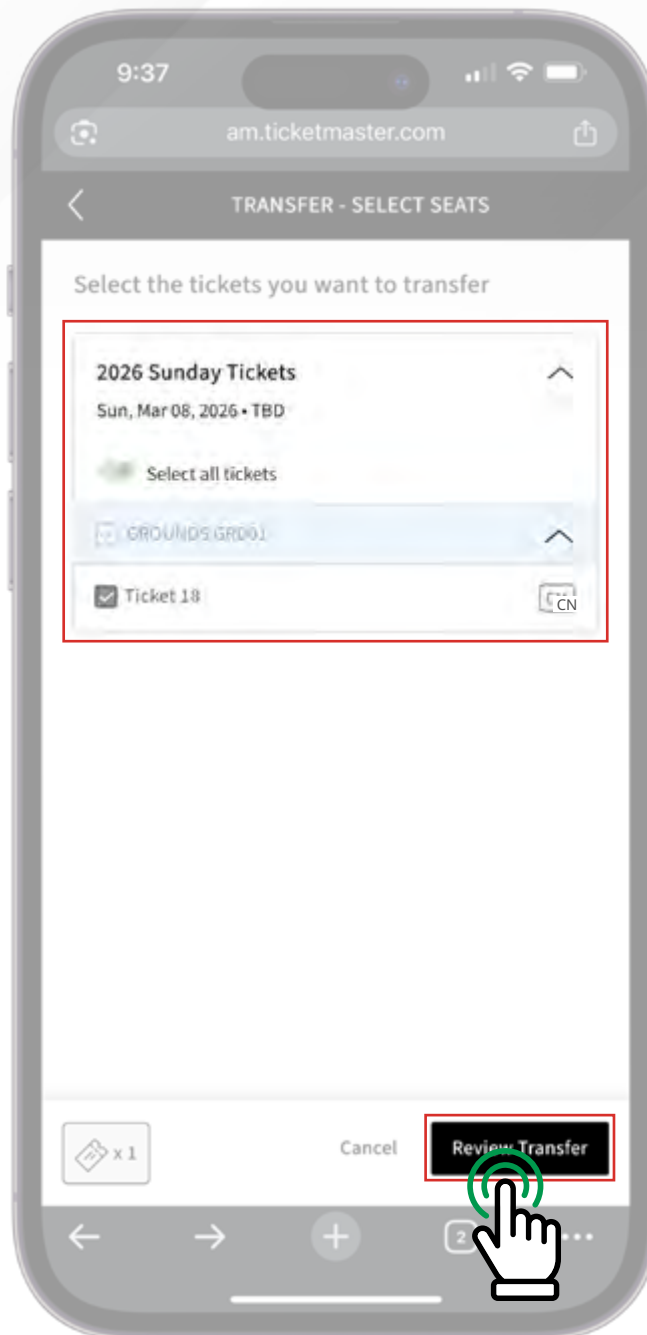
The screenshot shows a mobile phone screen displaying the 'Add a New Recipient' form from am.ticketmaster.com. The form is titled 'Add a New Recipient' with a close button (X) in the top right corner. It contains the following fields and options:

- First Name ***: A text input field.
- Last Name ***: A text input field.
- Transfer via:**: Two radio button options: ☒ Email Address and ☐ Text Message.
- Email Address ***: A text input field.

At the bottom of the form, there are two buttons: 'Cancel' and 'Add recipient'. The 'Add recipient' button is highlighted with a red box, and a hand icon is shown clicking it. The entire form area is also enclosed in a red rectangular border.

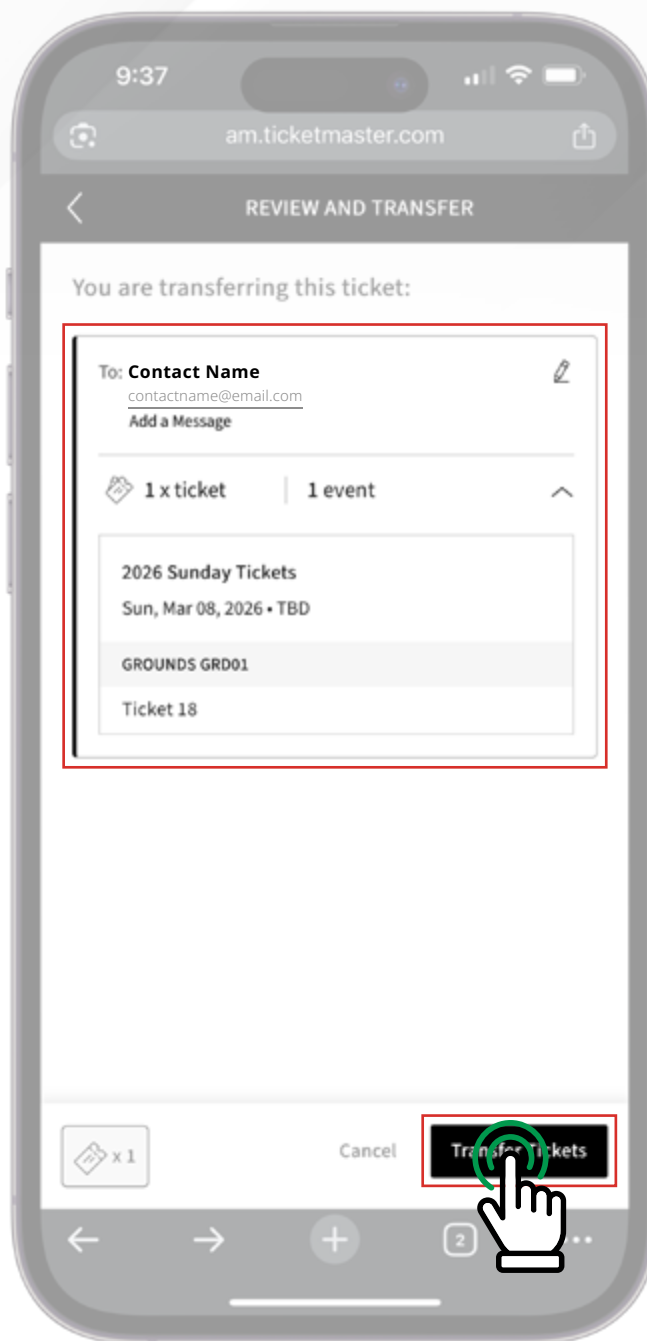
REVIEW TRANSFER:

If successful, the recipient's initials will appear next to their assigned ticket(s). Once all recipients to the transferring tickets are assigned, press the "Review Transfer" button.



COMPLETE TRANSFER:

If all details look correct, press the "Transfer Tickets" button. Your recipients will be notified via email or text.



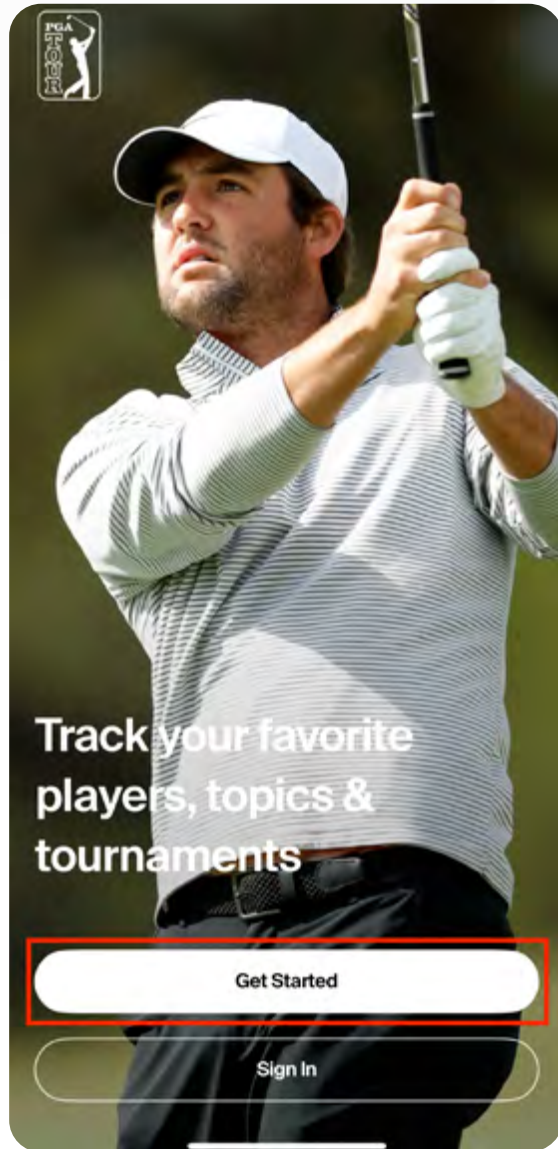
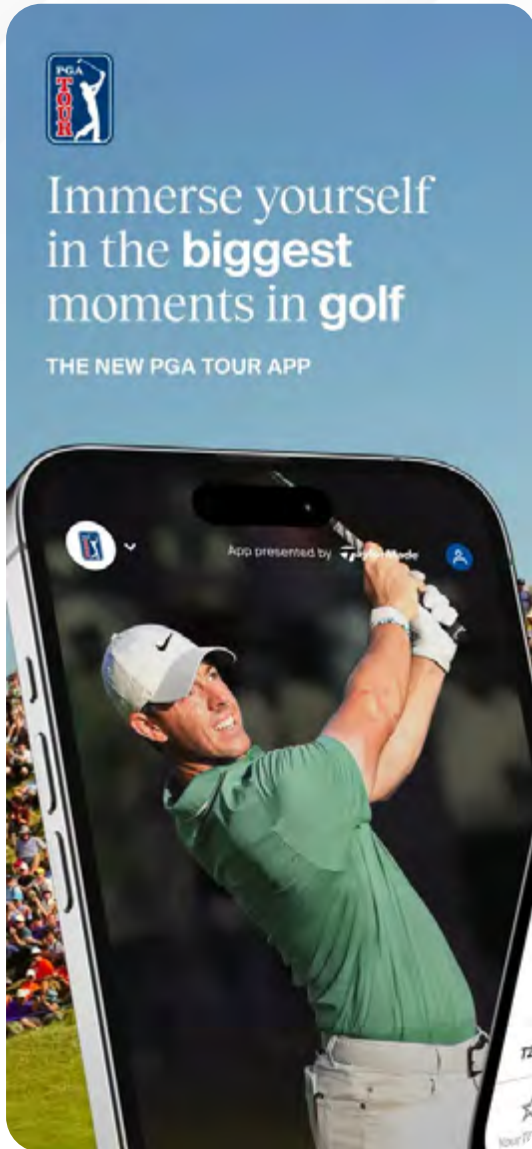


PGA TOUR APP

ACCESSING YOUR TICKETS AND PARKING

GET THE APP:

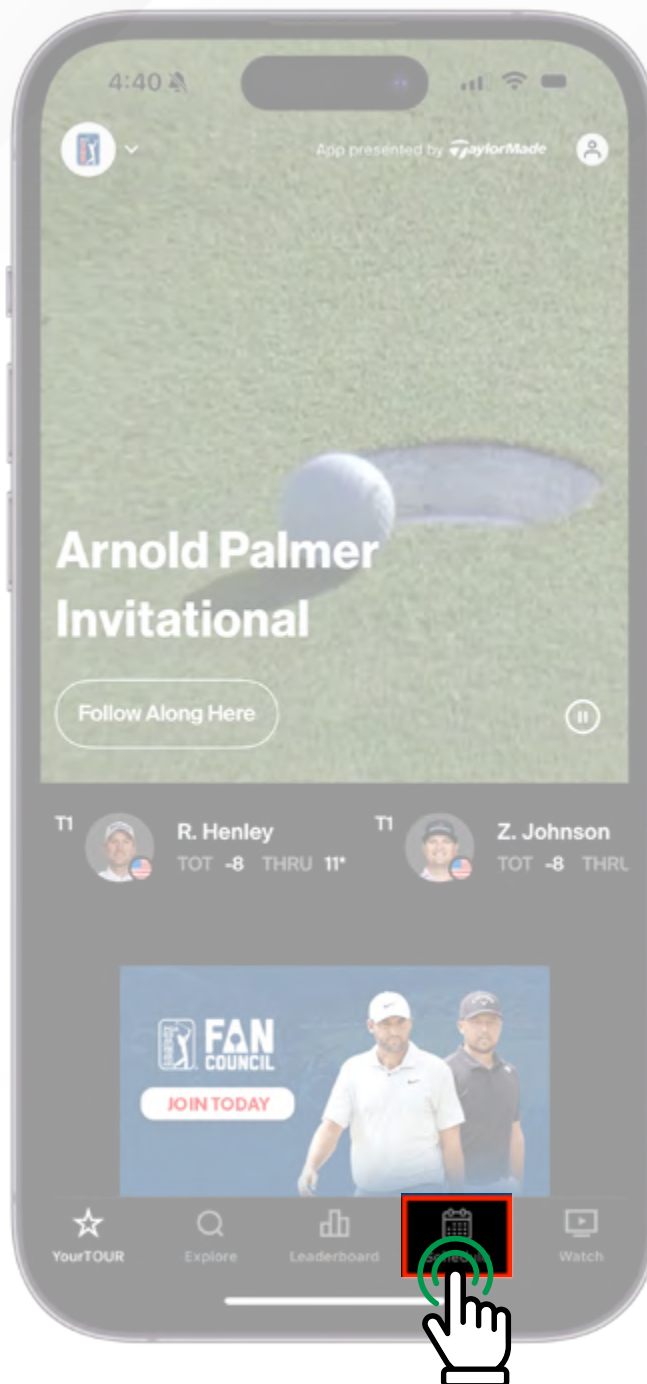
Download the PGA TOUR app from the Apple App Store or Google Play Store.
Creating an account with the PGA TOUR is not required to access your tickets.



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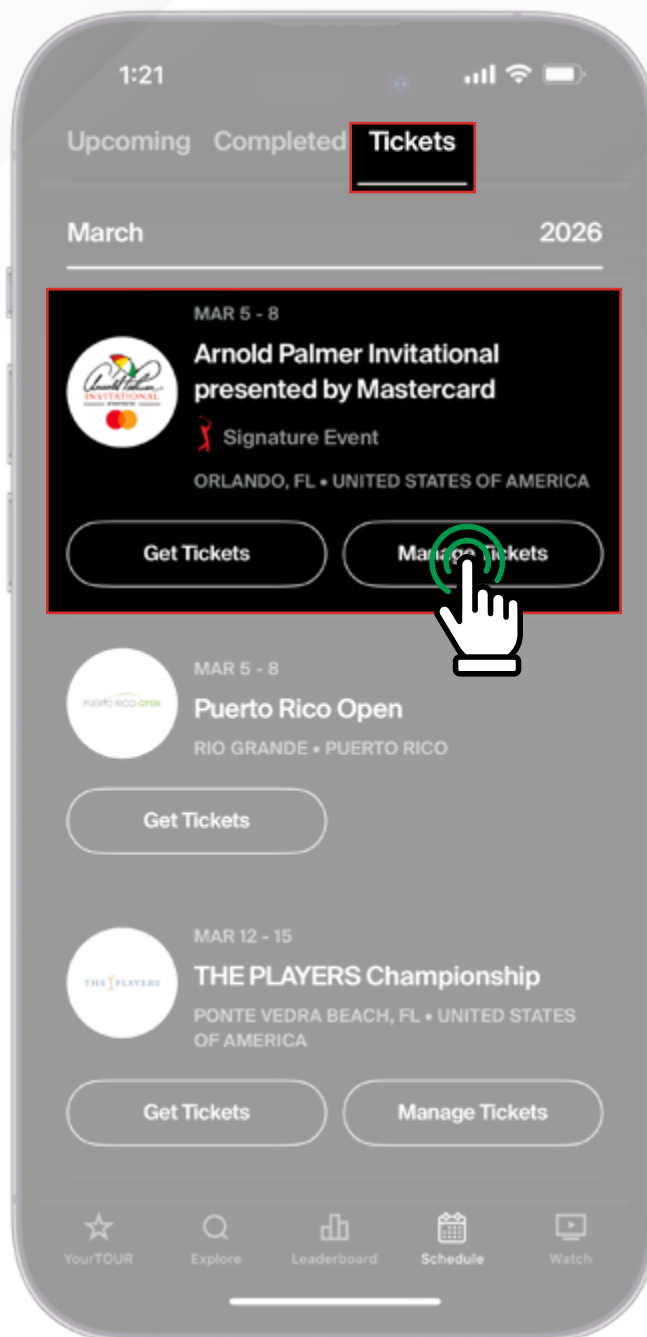
ACCESS THE TOUR SCHEDULE:

From the app homepage, click the "Schedule" icon along the bottom.



LOCATE API:

Click "Tickets" along the top, then scroll down to the Arnold Palmer Invitational presented by Mastercard and click "Manage Tickets".



SIGN IN:

Sign in to your Ticketmaster account or create an account using the email address associated with your tickets. Click “OK” if prompted to link accounts, and “Continue” to allow “pgatour” to use “ticketmaster.com” to sign in.

3:10

Cancel auth.ticketmaster.com

Sign In to Arnold Palmer Invitational

New to Ticketmaster? [Sign Up](#)

Important Account Update

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[Learn more](#)

Email

Password

 [SHOW](#)

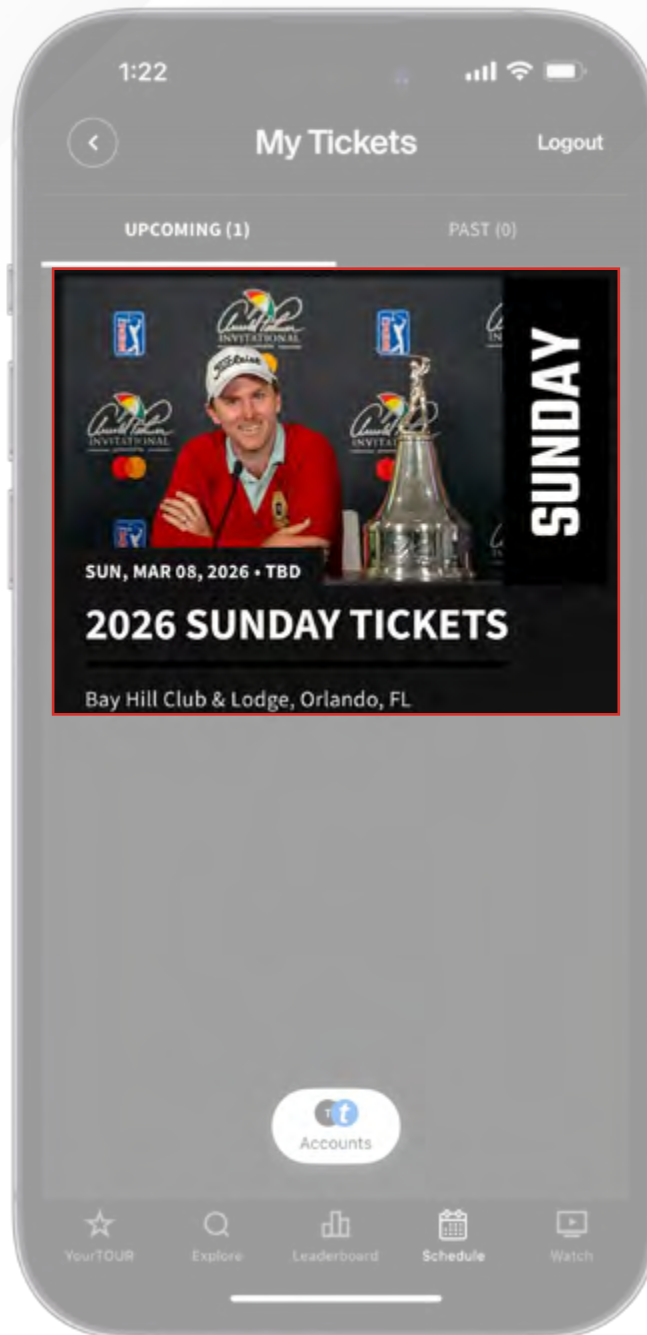
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05/10

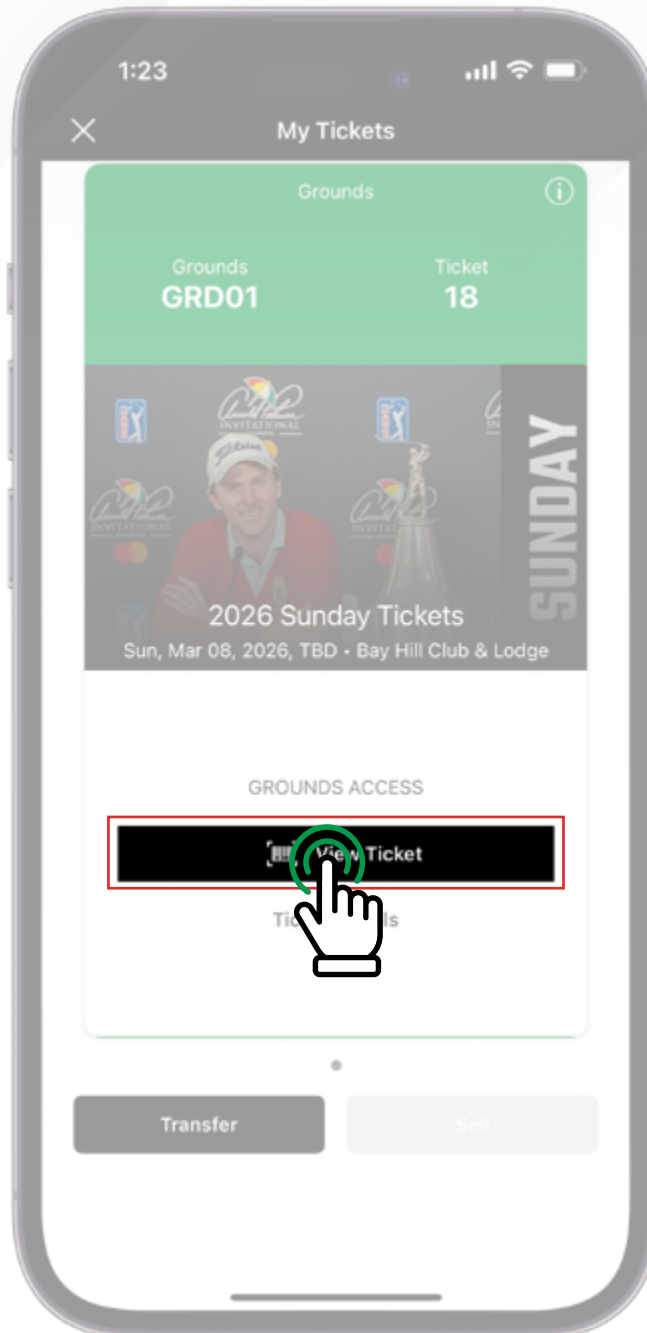
FIND YOUR TICKET(S):

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VIEW YOUR TICKET(S):

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07/10

PRESENT AT ENTRANCE:

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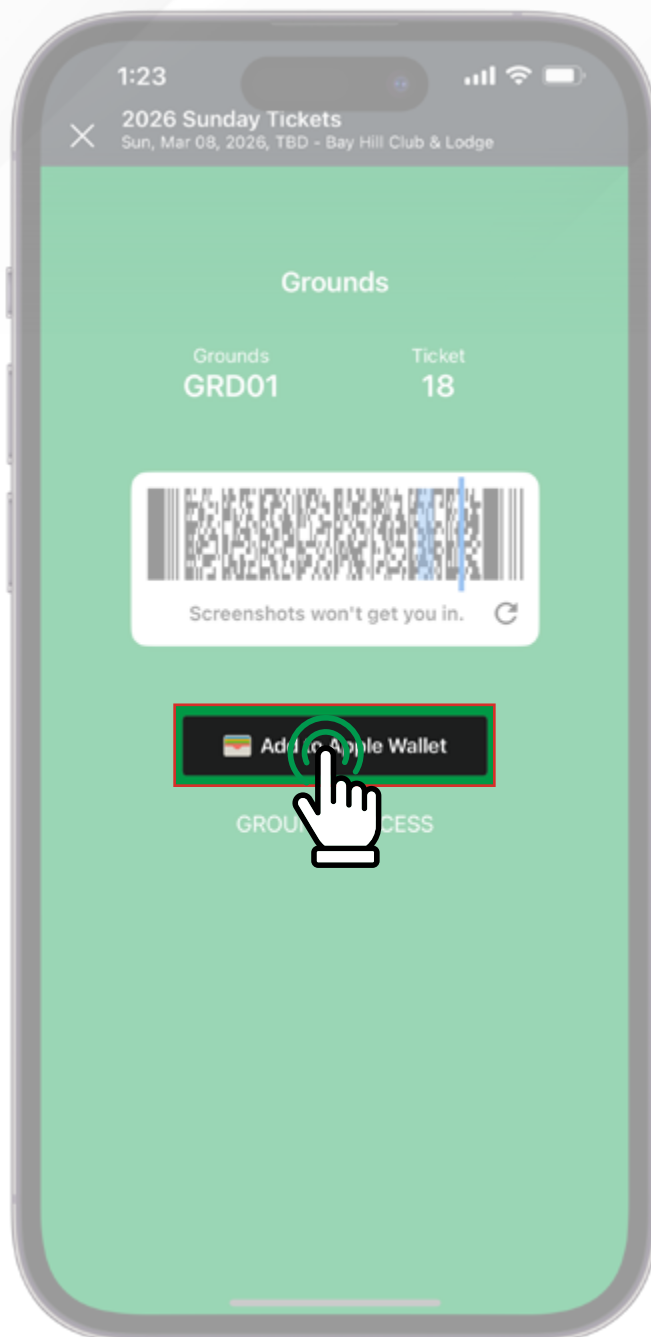


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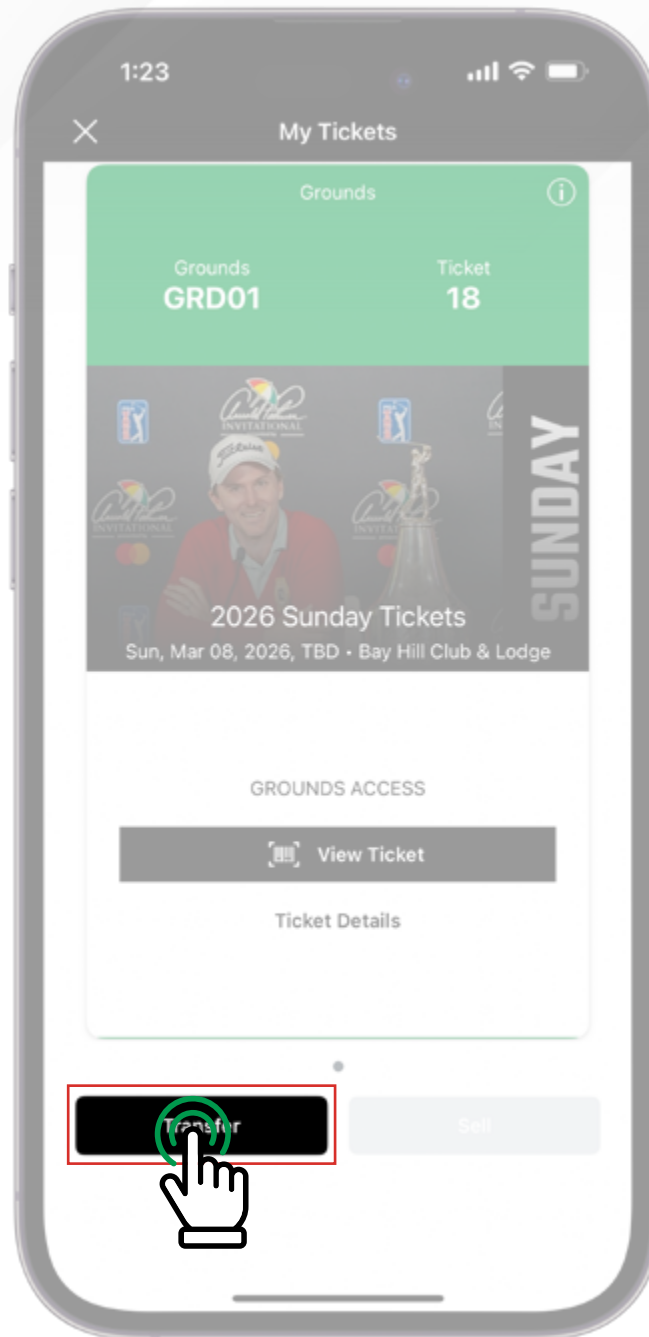


PGA TOUR APP

TRANSFERRING TICKETS

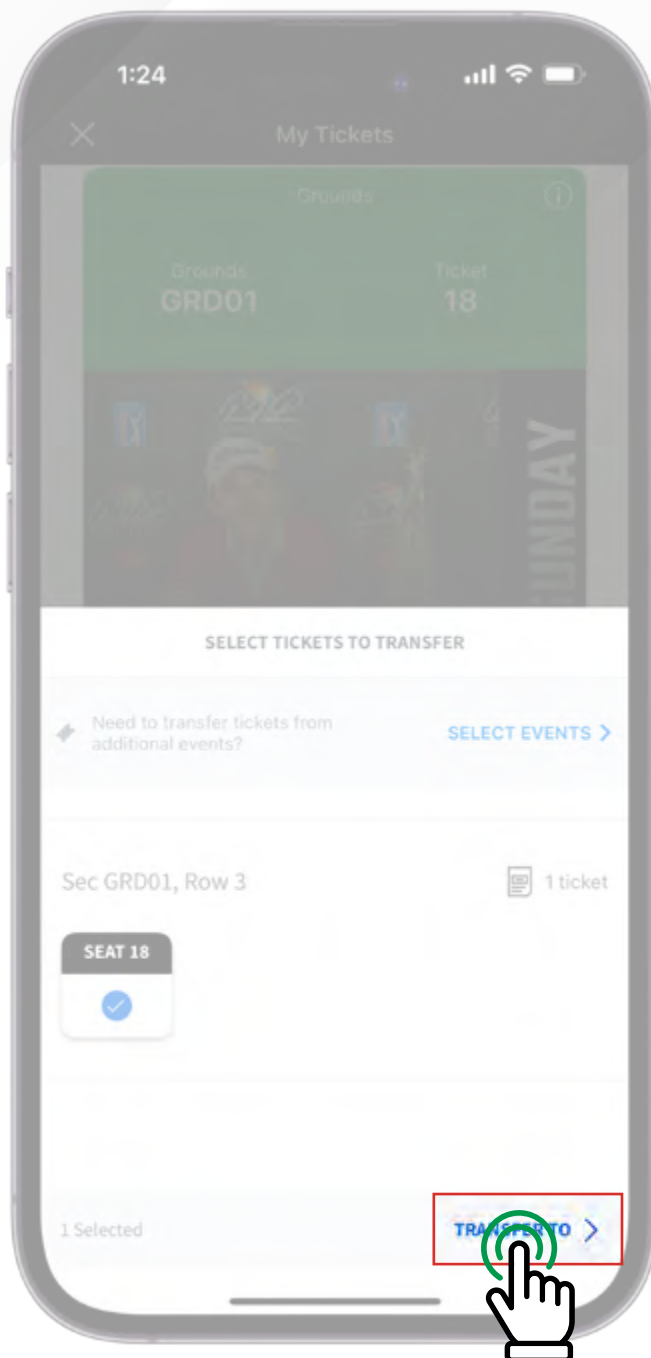
TRANSFERRING TICKETS:

From the My Tickets page, press the "Transfer" button in the lower left.



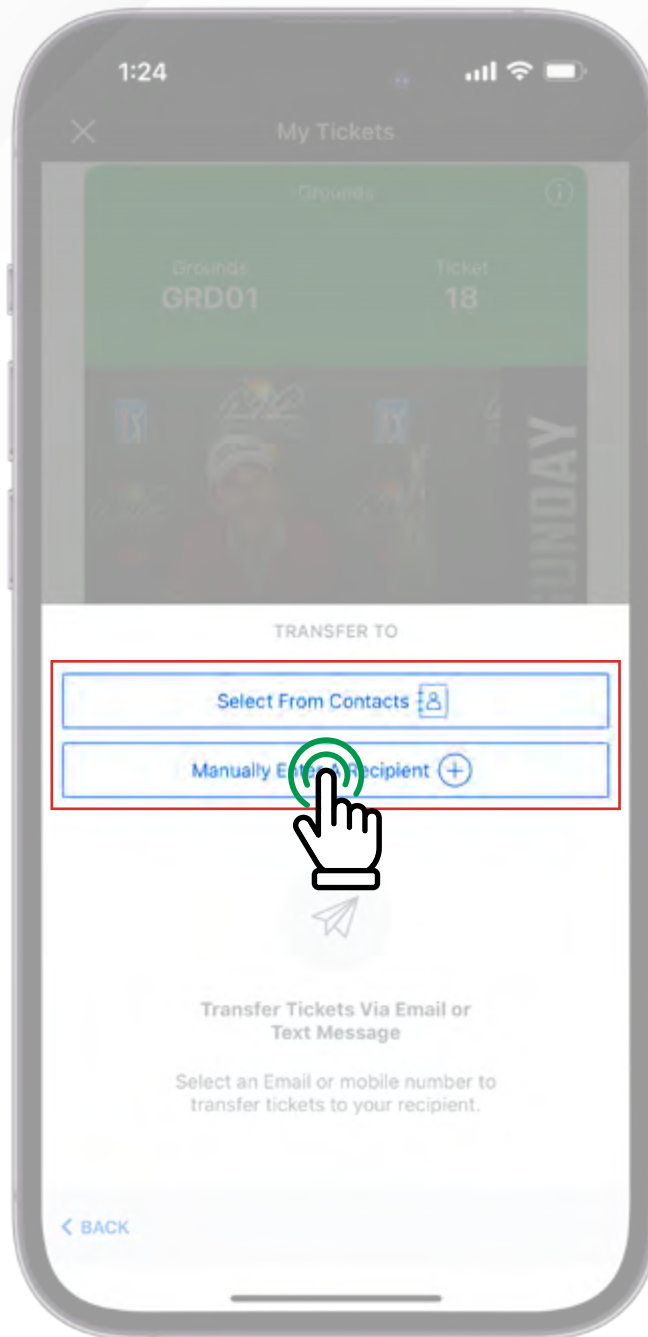
PICK TICKET(S) TO TRANSFER:

Select the ticket(s) you wish to transfer from your selected event date(s). Then press the "Transfer to" button.



CHOOSE A RECIPIENT:

Either select from your list of available contacts or press “Manually Enter a Recipient”.



ADD RECIPIENT DETAILS:

If adding a new recipient, enter their first name, last name, email or phone number, and a note if desired. Once all information is entered, press the "Transfer Ticket" button to initiate the transfer.

1:24

My Tickets

Grounds

Grounds: GRD01 Ticket: 18

RECIPIENT DETAILS

First Name
Enter First Name

Last Name
Enter Last Name

Email
Enter Email Address

[Use Mobile Number Instead](#)

Note
[Text Area]

< BACK

Transfer 1 Ticket

TRANSFER CONFIRMATION:

If successful, the ticket(s) information will appear with the recipient's name on it, ready to be claimed. You may also cancel the transfer from this point, if necessary.

